

DEPOSITS

All deposits are paid directly to us either via bank transfer or card payment. Once received they are deposited to the Deposit Protection Scheme (DPS) for the duration of your tenancy. You will receive an email from DPS to inform you your deposit is protected with a reference number, please keep this email safe as you will need it in the future to reclaim deposit. Deposits are refunded to the tenant via DPS within 4 weeks of the end of your tenancy. Any deductions will always be agreed between the landlord/agent and the tenant prior to being made.